

# NEW YORK

## Consumer Sentinel Complaint Statistics and Trends

*January 1 - December 31, 2004*

**Total Number of Fraud and Identity Theft Complaints from New York Consumers = 38,379**



**Fraud Complaints from New York Consumers = 20,699**

### *Top Fraud Complaint Categories for New York Consumers*

Rank	Top Categories	Complaints	Percentage <sup>1</sup>
1	Internet Auctions	5,811	28%
2	Shop-at-Home/Catalog Sales	2,832	14%
3	Internet Services and Computer Complaints	2,116	10%
4	Prizes/Sweepstakes and Lotteries	1,569	8%
5	Foreign Money Offers	1,508	7%

<sup>1</sup>Percentages are based on the total number of fraud complaints from New York consumers (20,699).

### *Amount Paid Reported by New York Consumers*

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid <sup>2</sup>
20,699	\$20,256,516	16,801	81%	\$1,206

<sup>2</sup>Average amount paid is based on the total number of fraud complaints where amount paid was reported by New York consumers (16,801). One consumer reported an amount paid of \$1 million.

### *Top New York Consumer Locations for Fraud Complaints*

Consumer City	No. of Complaints
New York City <sup>3</sup>	7,238
Rochester	654
Buffalo	316
Syracuse	247
Yonkers	183

<sup>3</sup>"New York City" includes the five boroughs: Bronx, Brooklyn, Manhattan, Queens, and Staten Island.



**IDENTITY THEFT**  
Data Clearinghouse



**Identity Theft Complaints from New York Victims = 17,680**

### *Identity Theft Types Reported by New York Victims*

Rank	Identity Theft Type	No. of Victims	Percentage <sup>1</sup>
1	Credit Card Fraud	6,312	36%
2	Phone or Utilities Fraud	3,973	22%
3	Bank Fraud <sup>2</sup>	2,147	12%
4	Government Documents or Benefits Fraud	1,624	9%
5	Employment-Related Fraud	1,279	7%
6	Loan Fraud	926	5%
	Other	3,258	18%
	Attempted Identity Theft	1,402	8%

<sup>1</sup>Percentages are based on the 17,680 victims reporting from New York. Percentages add to more than 100 because approximately 19% of victims from New York reported experiencing more than one type of identity theft.

<sup>2</sup>Includes fraud involving checking and savings accounts and electronic fund transfers.

### *Top New York Identity Theft Victim Locations*

Victim City	No. of Victims
New York City <sup>3</sup>	9,951
Rochester	394
Buffalo	232
Yonkers	195
Syracuse	113

<sup>3</sup>"New York City" includes the five boroughs: Bronx, Brooklyn, Manhattan, Queens, and Staten Island.